

CUSTOMER PROVISIONS

THE UNDERSIGNED, HEREAFTER REFERRED TO AS "CUSTOMER, APPLIES TO RICHFIELD CITY CORPORATION, HERINAFTER CALLED "CITY", FOR UTILITY SERVICES. UTILITY SERVICES MEANS THE PROVIDING OF WATER, SEWER, AND REFUSE (GARBAGE) COLLECTION SERVICES. THE CITY ALSO ACTS AS AGENT FOR SEVIER COUNTY IN THE COLLECTION OF LANDFILL FEES FOR LANDFILL SERVICES PROVIDED BY SEVIER COUNTY. IN CONSIDERATION OF THE ACCEPTANCE OF THIS APPLICATION BY THE CITY AND RENDERING OF SUCH SERVICE, THE CUSTOMER AGREES AND GRANTS AS FOLLOWS:

1. **CUSTOMER AGREES TO PAY A SECURITY DEPOSIT AS FOLLOWS: \$75.00 FOR HOME OWNER.** THE SECURITY DEPOSIT IS HELD AS SECURITY BY THE CITY IN THE CASE OF SKIP, BANKRUPTCY, ETC. AFTER TWO (2) CONSECUTIVE YEARS OF GOOD CREDIT (NO DELINQUENT PAYMENTS), THE DEPOSIT WILL BE REFUNDED.
2. CUSTOMER AGREES TO PAY FOR UTILITY SERVICES AT THE APPLICABLE RATES IN EFFECT OR AS SHALL LAWFULLY BE AMENDED BY THE CITY COUNCIL FROM TIME TO TIME.
3. CUSTOMER AGREES TO PAY ALL UTILITY BILLS BY THE DUE DATE AS STATED ON EACH BILL. **IT IS UNDERSTOOD THAT IF THE UTILITY BILL BECOMES 30 DAYS DELINQUENT, SERVICES WILL BE DISCONTINUED. SERVICES SHALL NOT BE RESTORED UNTIL ALL DELINQUENCIES HAVE BEEN PAID IN FULL, AS WELL AS A SERVICE RECONNECTION FEE OF \$25.00.**
4. CUSTOMER AGREES TO NOTIFY THE CITY, EITHER BY TELEPHONE, FAX, E-MAIL OR IN PERSON THAT A TERMINATION OF SERVICES IS DESIRED. THE CUSTOMER'S SECURITY DEPOSIT SHALL BE ALLOWED TO THE FINAL BILLING. (RICHFIELD CITY WILL NOT BE RESPONSIBLE FOR ADDITIONAL COSTS INCURRED BY THE CUSTOMER'S FAILURE TO NOTIFY THE CITY THAT A TERMINATION OF SERVICE IS DESIRED).
5. CUSTOMER AGREES TO PERMIT THE CITY, IT AGENT OR EMPLOYEES, TO ENSURE THEIR PREMISES AT ALL REASONABLE TIME FOR THE PURPOSES NECESSARY AND INCIDENT TO RENDERING UTILITY SERVICES.
6. CUSTOMER AGREES TO MAKE CERTAIN THAT THE METERS AND EQUIPMENT ARE READILY ACCESSIBLE TO THE CITY AND THAT THERE ARE NO BARRIER OR ANIMALS WHICH WOULD PREVENT REASONABLE ACCESS THERETO.
7. CUSTOMER AGREES TO PAY A 5% PENALTY ON ANY AMOUNTS NOT PAID BY THE LAST DAY OF EACH MONTH (CITY BOOKS ARE CLOSED AT 3:00PM DAILY). CUSTOMER ALSO AGREES TO PAY ALL ATTORNEY FEES, COURT COSTS, INTEREST AT THE RATE OF ONE AND ONE-HALF PERCENT (1 ½) PER MONTH OR EIGHTEEN PERCENT (18%) PER YEAR.
8. CUSTOMER AGREES THAT ALL BILLS AND NOTICES SHALL BE MAILED TO THE MAILING ADDRESS LISTED ON THE REVERSE SIDE OF THIS AGREEMENT. ANY CHANGE OF THIS ADDRESS WILL REQUIRE THAT A CHANGE OF ADDRESS BE GIVEN TO THE CITY.
9. **AS PER CITY ORDINANCE §13-04-140, §13-04-170, AND §CUSTOMER HEREBY AGREES TO NOT ATTEMPT TO TURN-OFF OR TURN-ON WATER VALVE LOCATED AT THE CITY WATER METER. SUCH METERS ARE THE PROPERTY OF RICHFIELD CITY. ANY PERSON IN VIOLATION OF THIS ORDINANCE SHALL BE RESPONSIBLE FOR ALL REPAIR CHARGES AND DAMAGES IF THE METER IS TAMPED WITH OR BROKEN.**

CUSTOMER STATES THAT HE/SHE HAS READ ALL OF THE ABOVE PROVISION AND AGREES TO THE SAME

CUSTOMER SIGNATURE: _____ DATE _____

EMPLOYEE SIGNATURE: _____ DATE _____

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| ACCOUNT #: | DEPOSIT AMOUNT: |
| CROSS REFERENCE ACCOUNT#: | RECEIPT NUMBER: |
| DATE: | METER READING: |
| METER ID #: | READ ROUTE/SEQUENCE: |
| COMPUTER INPUT – DATE: | INITIALS: |